Everything *You Need to Propel Your* **MSP Business**
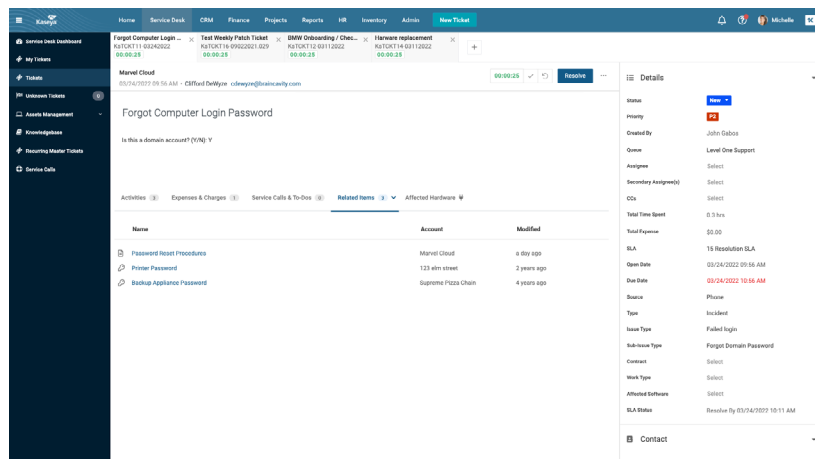
FINALLY, A PROFESSIONAL SERVICES AUTOMATION (PSA) SOLUTION FOR MODERN MSPS

Kaseya Business Management Solution (BMS) is a next-generation PSA built to turbocharge your MSP productivity and slash ticket resolution time.

ALL-IN-ONE NEXT-GEN SOLUTION

Everything you need to propel your business and nothing you don't — all at a low all-inclusive price.

- ✓ Service Desk
- ✓ Customer Relationship Management
- ✓ Automated Billing

- ✓ Inventory Management
- ✓ Quoting
- ✓ Project Management

- ✓ Human Resources (HR)
- ✓ Mobile App
- ✓ Native Integrations

DOCUMENTATION-FIRST SERVICE DESK

Crush tickets in record time by eliminating information-hunt.
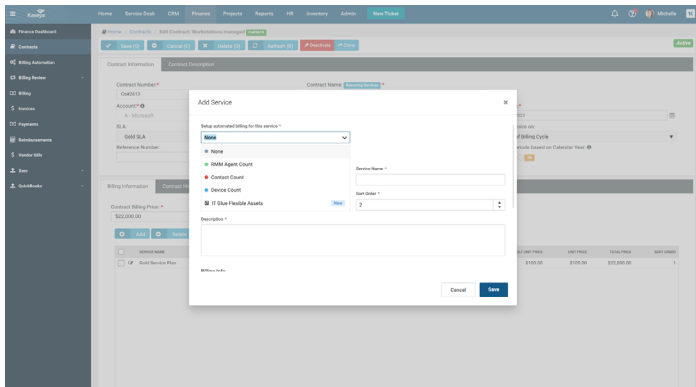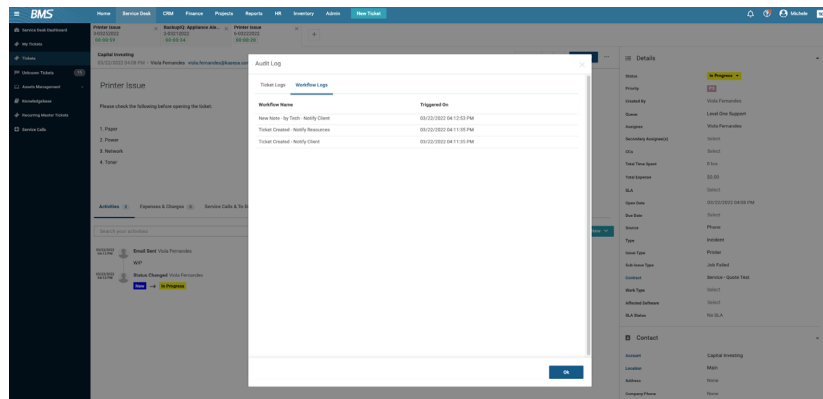
- **Accurately resolve tickets** with all required information from a single pane of glass.
- **Knowledge-level elevation** across the entire team with auto-suggested documentation.
- **Provide instant support** with one-click remote access.

BMS™

KASEYA BUSINESS MANAGEMENT SOLUTION

GRANULAR AND AUTOMATED WORKFLOWS

Say goodbye to outdated processes and streamline your workflows.

- **Intuitive user interface** with next-level granularity, so you can customize your workflow the way you want without coding or third-party consultants.
- **Define** and **deploy** new services rapidly.
- **Automate remediation** based on incoming alerts from VSA.
- Never miss a beat with **automated ticket creation** from back-up, security, compliance and vCIO solutions.
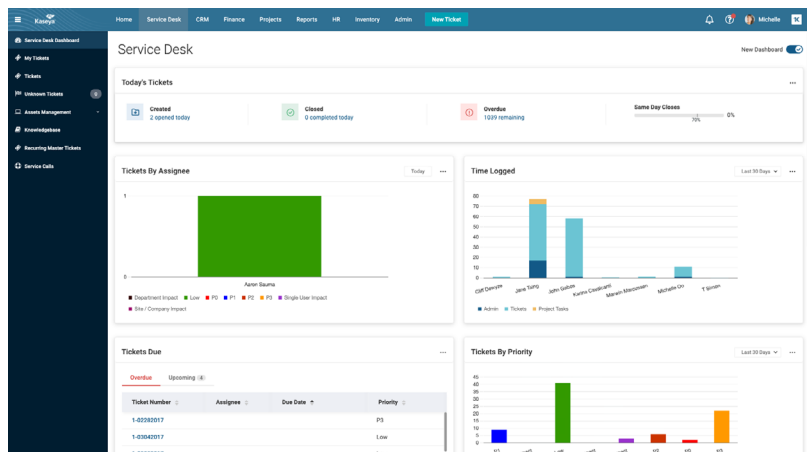

FLAWLESS BILLING

Automated, integrated billing eliminates errors and processing inefficiencies.

- Eliminates human error with **end-to-end MSP billing cycle automation.**
- **Automate all billing types** including T&M, expense, product, recurring services and fixed-price contracts.
- **Automate reconciliation** and billing based on device, user and license counts.
- **Out-of-the-box integrations** with accounting software including QuickBooks® and Xero®.

REAL TIME ACTIONABLE INSIGHTS

Track metrics that actually make an impact on your business.

- **Out-of-the-box myITdashboard™ and myITreport™** based on TruMethod's framework.
- Align your service desk with **world-class standards.**
- Stay on top of problematic areas and pivot as needed with **real-time insights.**

BMS™

PRODUCT BRIEF

BMS™

KASEYA BUSINESS MANAGEMENT SOLUTION

Discover the power of BMS.
Request a demo.

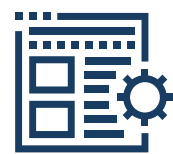## CONNECT WITH THE TOOLS YOU ALREADY USE

OVER
38+
INTEGRATIONS

Quickbooks, Xero, ConnectBooster, Tech Data, Etilize, Ingram Micro, Azure AD, SAML SSO/MFA, IT Glue, VSA, and much more **supported with BMS!**

FASTEST IMPLEMENTATION, EASIEST TO USE AND WITH MINIMAL INVESTMENT

BMS Migrate, a white-glove service, gets you set up, onboarded and trained without any hassle.

Retain historical client troubleshooting and resolution summaries, so all your institutional know-hows aren't lost.

A **dedicated project manager hand-holding you throughout the entire migration process,** ensuring all critical data is migrated with no surprise.

Get 100% assurance that your workflows and integrations are **configured according to best practices, tailored to your business** and **set up for scalability** with one-on-one support.

"The most valuable characteristic of BMS is its **balanced ease of use with functionality.** My quarter-century experience with PSA solutions gave me the opportunity to fumble with everything from home-grown code to TigerPaw to Connectwise Manager. Far superior to the others, I find Kaseya's BMS to be the **rightmost combination of integration and friendliness.**"
— James Sanders, Shared Resources Technology Solutions

Request a demo today.

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PRODUCT BRIEF